GoRaleigh Routes

Route Types

Most GoRaleigh routes are radial routes which begin and end in downtown Raleigh.

The "L" routes circulate through an area or operate as a cross-town route and link with one or more routes to downtown.

The "X" routes are express routes which operate non-stop or with limited stops along the body of the route.

Frequency Chart

The chart on the right shows the hours of operation according to the day of the week, and the frequency of each route (how many minutes apart trips are scheduled for each bus route). The minutes listed are approximate. Peak is approximately 6:00-9:00am and 4:00-6:00pm, though switch over varies by route. Please refer to individual route schedules for deviations and complete timetable information (see printed schedules or visit www.GoRaleigh.org)

		MONDAY-FRIDAY			SATURDAY		SUNDAY / HOLIDAYS		
		SPAN	FREQUENCY	(Minutes)	SPAN	FREQUENCY	SPAN	FREQUENCY	
RT#	ROUTE NAME	(Operating hours)	Peak	Off-Peak	(Operating hours)	(Minutes)	(Operating hours)	(Minutes)	RT#
1	Capital	4:30am-12:10am	15	15 or 60	5:45am-12:08am	30 or 60	5:45am-11:27pm	30 or 60	1
2	Falls of Neuse	5:00am-11:25pm	30	30 or 60	5:30am-10:59pm	60	5:30am-10:59pm	60	2
3	Glascock	6:15am-9:44pm	30	60	7:00am-8:42pm	60	7:00am-8:42pm	60	3
4	Rex Hospital	4:30am-12:15am	30	30 or 60	4:30am-12:15am	30	4:30am-12:15am	30	4
5	Biltmore Hills	5:22am-12:27am	15	15 or 30	5:22am-12:27am	15 or 30	6:22am-10:57pm	15 or 30	5
6	Glenwood	5:55am-12:24am	15	15 or 30	5:55am-12:24am	15 or 30	6:52am-11:54pm	30	6
7	South Saunders	5:45am-11:45pm	15	15 or 60	6:00am-11:45pm	30 or 60	6:00am-10:59pm	30 or 60	7
7L	Carolina Pines	5:45am-11:00pm	30	60	6:45am-9:33pm	60	6:45am-9:33pm	60	7L
8	Six Forks	5:55am-11:00pm	30	60	7:00am-11:00pm	60	7:00am-11:00pm	60	8
9	Hillsborough Street	5:37am-12:22am	15	15 or 30	6:07am-12:22am	15 or 30	7:07am-10:52pm	15 or 30	9
10	Longview	5:30am-9:40pm	30	60	7:00am-9:40pm	60	7:00am-9:40pm	60	10
11	Avent Ferry	5:37am-12:22am	15	15 or 30	6:07am-12:22am	15 or 30	7:07am-10:52pm	15 or 30	11
11L	Buck Jones	5:55am-10:49pm	60	60	6:55am-10:49pm	60	6:55am-10:49pm	60	11L
12	Method	5:45am-10:59pm	30	60	6:45am-10:59pm	60	6:45am-10:59pm	60	12
15	WakeMed	5:22am-11:40pm	15	15 or 60	5:30am-11:40pm	30 or 60	5:30am-10:53pm	30 or 60	15
15L	Trawick	5:45am-11:12pm	45	45	5:45am-11:12pm	45	5:45am-11:12pm	45	15L
16	Oberlin	6:15am-10:58pm	30	60	7:15am-10:58pm	60	7:15am-10:58pm	60	16
17	Rock Quarry	6:15am-10:51pm	60	60	6:15am-10:51pm	60	6:15am-10:51pm	60	17
18	Poole/Barwell	6:00am-12:00am	30	60	6:30am-12:30am	60	6:30am-11:30pm	60	18
18S	Poole	6:30am-7:00pm	Peak only		No Service		No Service	_	185
19	MLK/Sunnybrook	6:00am-11:58pm	15	15 or 30	6:00am-11:58pm	30	6:00am-11:58pm	30	19
20	Garner	5:00am-11:58pm	30	30	5:30am-11:58pm	30	6:30am-10:58pm	30	20
21	Caraleigh	5:30am-11:59pm	15	15 or 30	5:30am-11:59pm	15 or 30	5:30am-10:59pm	15 or 30	21
23L	Millbrook	6:10am-7:10pm	30	60	6:25am-7:00pm	60	6:25am-7:00pm	60	23L
24L	North Crosstown	6:10am-7:30pm	30	60	6:57am-7:15pm	60	6:57am-7:15pm	60	24L
25L	Triangle Town Center	5:19am-8:19pm	60	60	7:20am-8:20pm	60	7:20am-8:20pm	60	25L
26	Edwards Mill	6:30am-11:27pm	30	60	6:30am-11:27pm	30 or 60	6:30am-11:27pm	30 or 60	26
27	Blue Ridge	5:30am-11:30pm	30	30 or 60	5:30am-11:30pm	30 or 60	5:30am-11:30pm	30 or 60	27
33L	Knightdale	6:00am-10:29pm	60	60	6:00am-10:00pm	60	7:00am-10:00pm	60	33
36	Creedmoor	5:00am-11:25pm	30	30 or 60	5:00am-11:25pm	30 or 60	5:00am-11:25pm	30 or 60	36
40X	Wake Tech Express	6:15am-6:40pm	30		No Service	_	No Service	_	40X
55X	Poole Road Express	5:55am-11:15pm	Variable	Variable	5:45am-11:12pm	Variable	5:45am-11:12pm	Variable	55X
70L	Brier Creek	6:08am-11:00pm	60	60	6:08am-11:00pm	60	6:08am-10:00pm	60	70L
FRX	Fuquay-Varina Express	6:05am-7:00pm	Peak only		No Service	_	No Service	_	FRX
R	R-Line	7:00am-11:30pm*	15	15	7:00am-2:16am [†]	15	1:00pm-8:00pm	15	R

How To Ride

Where do I catch the bus?

You can catch a GoRaleigh bus at one of the many bus stop signs located throughout Raleigh. These signs are conveniently located along each route. Please be at your stop a few minutes early-the bus is expected within 5 minutes of the scheduled time.

For issues regarding bus stops/shelters, please call the City of Raleigh Transit Program at 919-996-3030 or email GoRaleigh@raleighnc.gov.

How do I signal the bus to stop? To signal an approaching bus to stop, stand near

the curb at the bus stop, and signal the bus. The driver will stop where it is safe to do so.

How do I recognize my bus?

Each bus is equipped with an identification sign on the front of the bus above the driver, and on the side of the bus. The signs identify the route on which the bus is operating and the direction it is traveling. Buses that are not operating on a GoRaleigh route will display a message such as "GARAGE," "MAINTENANCE," or "OUT OF SERVICE" and will not pick up passengers.





How do I pay?

All GoRaleigh buses are equipped with electronic fareboxes. GoRaleigh fareboxes accept coins and bills up to \$20. You may either pay your fare in cash, a stored value card, or with a pass. When paying for a Reduced Fare, a GoRaleigh ID must be shown. Please call 919-996-3459 about reduced fares and GoRaleigh IDs.

If exact change is not provided when paying with cash, a change card with the remaining amount will be issued. Change cards are not redeemable for cash. Cash and change cards are inserted into the slot on the farebox. Passes and stored value cards are swiped through the card reader. Please have your fare or pass ready when boarding the bus. Mobile ticketing is also available on GoRaleigh buses. For current fare

information, call 919-485-RIDE (7433) or visit GoRaleigh.org/fares.

How do I transfer?

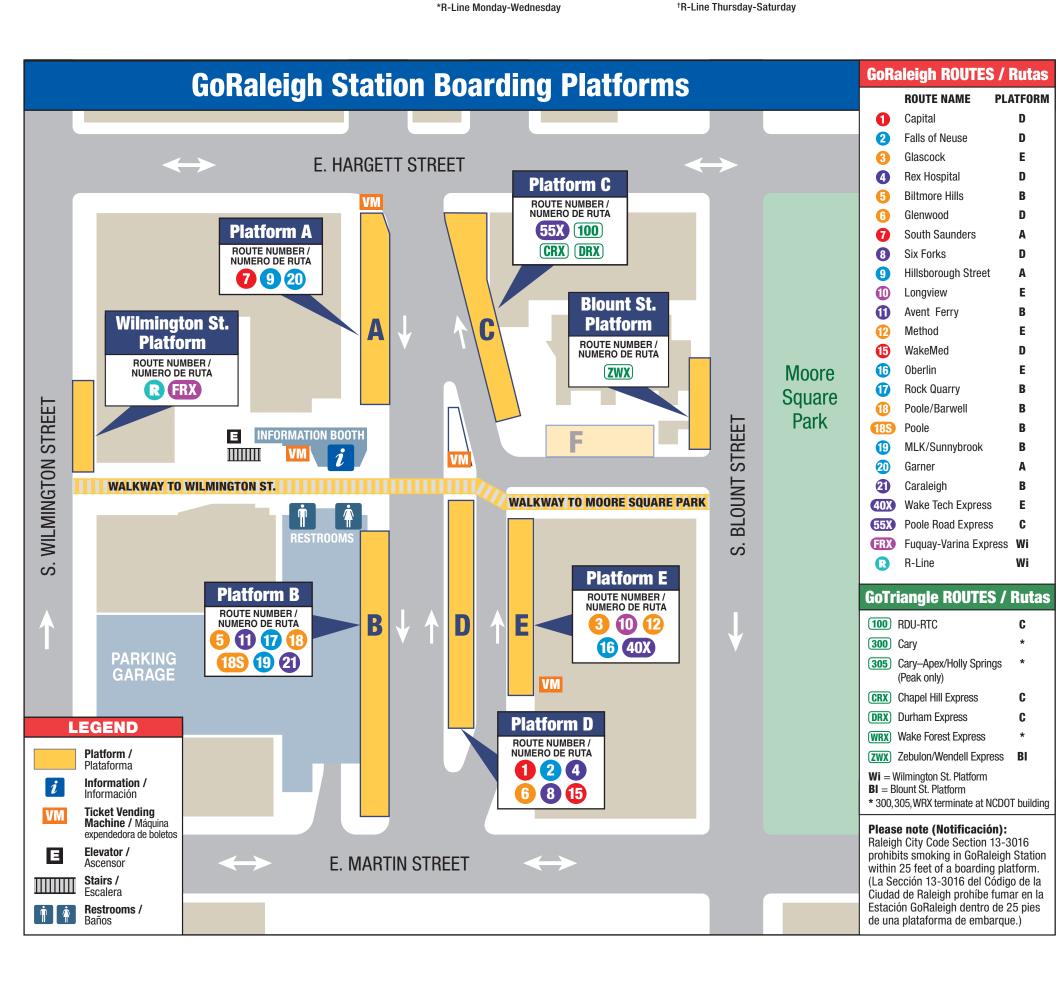
If one route doesn't take you where you want to go, you'll need to transfer to another bus. Ask the driver for a Day Pass when you pay your fare on the first bus. When boarding the second bus, swipe your Day Pass in the farebox. Mobile ticketing will automatically cap your payment at the appropriate day, week, or month pass.

Where should I sit?

The seats in the front of the bus, directly behind the driver, and next to the front door should be offered to senior citizens or passengers with mobility impairments. When seated, please keep arms, legs and personal items out of the aisles. For the safety and comfort of everyone on board, smoking, eating and drinking are prohibited. Operating audio equipment without headphones is prohibited. Pets are not allowed. Service animals are permitted.

How do I disembark?

While enjoying the ride, remember to watch for your stop. Signal the driver a block before your stop by pulling the yellow cord beside the window. Wait for the bus to come to a complete stop before you stand to exit. Whenever possible, please exit by the rear door.





Rider Information

GoRaleigh Station

Every bus that travels through downtown stops at GoRaleigh Station, located opposite the Moore Square Park by City Market. You can enter the station from Blount Street, Hargett Street, Wilmington Street or Martin Street. Information is located in each zone listing the routes that use that zone and their departure times. Route and schedule brochures also tell you which zone each route uses. An information booth is centrally located in GoRaleigh Station for riders who need assistance or would like to purchase bus passes.

Lost and/or Found an Item?

If you have found an item on the bus please give it to your driver. If you have lost an item, please call 919-996-3869. Be prepared to describe the item to the representative. Items may be picked up from 8 a.m. to 5 p.m. Monday - Friday at: GoRaleigh Operations Facility, 4104 Poole Road, Raleigh, NC 27610.

Bikes on Buses

Getting around Raleigh is easier than ever thanks to GoRaleigh's Bikes on Buses Program. Use your bicycle for part of your trip and the bus for the rest. With a bike rack on every GoRaleigh bus, you can make bike riding part of your daily commute. Each rack is located in the front of the bus and accommodates up to two bicycles. Customers can load at any bus stop. There is no charge for your bicycle. The process is quick and easy, usually taking less than 20 seconds! Visit GoRaleigh.org for more information.

Accessibility

All GoRaleigh buses are wheelchair accessible to serve those with mobility impairments. Buses are also equipped with talking bus technology that provides audible stop information from internal and external speakers. Passengers who are not able to use GoRaleigh buses due to disability may contact GoRaleigh Access, the City's paratransit program, at 919-996-3459 for information on eligibility for this service.

Fare Information

Fare Type	Full Fare	Reduced Fare ¹
One-Way Fare	\$1.25	\$0.60
Local Day Pass	\$2.50	\$1.25
7-Day Pass	\$12.00	\$6.00
31-Day Pass	\$40.00	\$20.00
Seniors Age 65 or 0	lder and	
Children Age 12 or Y	'ounger	Free ²
No T	ransfers Issu	ed

¹Persons with Disabilities, Medicare Card Holders and Teens 13-18: When paying a Reduced Fare a GoRaleigh ID must be

shown. Teens 13-18 must show a current School ID or GoRaleigh ID. A Youth GoPass is available for free rides. A Medicare Card and a valid ID may be used to secure a GoRaleigh ID.

² Passengers 65 or Older, Children 12 or Younger: Seniors 65+ must show a GoRaleigh ID. Children under 12 & over 60" tall must show a GoRaleigh ID.

To Obtain a GoRaleigh ID: Call 919-996-3459.

Other GoPass and regional options are available. Passes can be purchased at the GoRaleigh Station Info Booth. Hours Monday-Friday 7 a.m. to 6 p.m., Saturday 9 a.m. to 5 p.m.

Information Resources

GoTransit:

919-485-RIDE (7433)

(Regional transit information in English or Spanish) **City of Raleigh Transit Program:**

919-996-3030 GoRaleigh.org

GoRaleigh Access:

919-996-3459

www.raleighnc.gov/go-raleigh-access

If you use TTY (Teletypewriter Service) you may call North Carolina Relay at 800-735-2962 and request a connection to any of the numbers above.

Welcome Aboard!

Thanks for riding GoRaleigh, the safe and economical transportation solution. If you have any questions, please call 919-485-RIDE (7433) and a customer service representative will be happy to assist you.

About GoRaleigh

Hours & Days of Service

Service is available Monday through Friday from 4:30 AM to Midnight, Saturday from 5:30 AM - Midnight and Sunday from 5:30 AM - 11:00 PM. Note that all routes do not start/end at the same time. See the GoRaleigh Routes section or individual brochures for the hours and frequencies of specific routes.

Holiday Schedule

GoRaleigh does not operate on the following holidays:

Day, Independence Day, and Labor Day.

Thanksgiving Day and Christmas Day. **GoRaleigh operates on a Holiday schedule:** New Year's Day, Martin Luther King Jr. Day, Memorial

Inclement Weather

For GoRaleigh inclement weather information, please visit GoRaleigh.org or call 919-485-RIDE (7433).

Real-Time Tracking and Trip Planning

This real-time bus tracking system provides stop by stop predictions by providing options to view your route's arrival.

Option 1 – Online and mobile: GoRaleigh.org

Option 2 – Text: Raleigh S [Stop ID] to 41411

Option 3 – Scan here for trip planning and real time bus tracking options.

GoRaleigh Ticket Outlets

GoRaleigh Station Info Booth

Hours: Monday–Friday, 7am–6pm Saturday, 9am-5pm

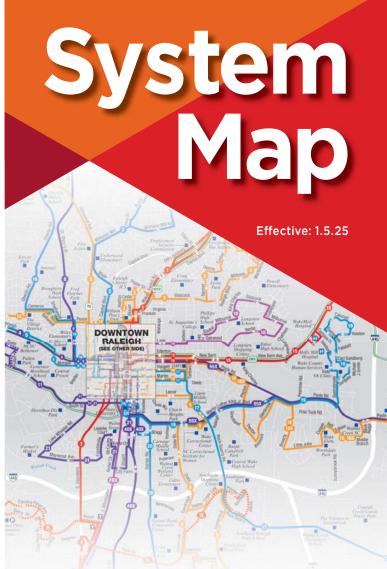
GoRaleigh Operations Facility 4104 Poole Road

Avery C. Upchurch Government Complex

1st Floor Revenue Service Lobby 222 West Hargett Street (31-Day Passes Only)









919-485-RIDE (7433) www.GoRaleigh.org

